Yukon-Kuskokwim **HEALTH CORPORATION** 

## Treatment Protocol

## Medevac Activation: YKHC to Anchorage

If patient is an inmate: Physician must contact the Department of Corrections to determine accepting facility and so that arrangements can be made for public safety.

Managing provider contacts ANMC transfer center (see below) to consult relevant

Is patient a beneficiary?

Patient in Bethel requires emergency transfer to higher level care.

- Managing provider elicits patient preferences for medevac company and accepting facility.
- If no preference, suggest he/she register for <u>.ifeMed insurance online</u>.

- ANMC physician accepts patient or authorizes transfer to alternate facility.
- If needed, managing provider arranges accepting physician at alternate facility (may be ED physician).

department.

Managing provider arranges accepting physician at selected facility.

- If patient is going to an ED, managing provider must arrange accepting ED physician.
- · Note: Accepting Physician for Elmendorf must either be a Military or VA Physician.

Managing provider activates LifeMed and completes Patient Transport Order (PTO) and consent for transfer.

Managing provider activates selected medevac dispatch and completes Patient Transport Order (PTO) and consent for transfer.

Note for pediatric patients:

Do not call Guardian for

transport of patients less

than 3 yrs old. Contact

arises.

CD on call if this situation

## Information to Have Prepared for Dispatch

- Patient's name, DOB, weight, and diagnosis.
- Any drips or special equipment.
- Accepting provider and hospital.
- Escort's name and weight.

If desired hospital is full, consult the AK Hospital Status dashboard: https://alaskadhss.maps.arcgis.com/apps/ dashboards/ 8edf91ce0e474126a8c6ace0250f952c If indicated, managing provider notifies dispatch of need for neonatal team.

Medevac dispatch determines the availability of aircraft. If there will be a medically threatening delay, managing provider may request that dispatch explore other options, which may include other medevac companies.

> Medevac dispatch may arrange consultation between managing provider and medevac medical control.

Managing provider notifies YKHC ED physician for centralized medical control and prioritization of medevacs.

Medevac dispatch notifies referring unit regarding ETA and/or delays.

Upon arrival in referring unit, medevac team assumes care. Managing provider may request consultation with medevac medical control physician.

Copies of the PTO, consent for transfer, radiology studies, and patient chart accompany the patient.

Consider faxing relevant information to receiving unit prior to arrival.

## **Phone Numbers**

- LifeMed Dispatch: \*96 or (800) 478-5433
- Guardian Dispatch: 888-997-3822
- Alaska Native Medical Center: Main operator: \*97 or (907) 563-2662

Transfer Center: \*58 or (907) 729-2337 or Tiger Text ANMC Transfer Center Coordinator

ED: (907) 729-1729

Providence Alaska Medical Center: Main operator: (907) 562-2211

Transfer Center: (907) 212-7363 Trauma on call: (907) 212-2525

ED: (907) 212-3111

Alaska Regional Hospital: Main operator: (907) 276-1131

Transfer Center: (844) 880-5522

- Fairbanks Memorial Hospital: Main operator: (907) 452-8181, House supervisor pager: (800) 607-3974
- Mat-Su Regional Medical Center: Main operator: (907) 861-6000

Transfer Center: (907) 861-6440 • Joint Base Elmendorf Richardson Hospital: ED: (907) 580-5556

House supervisor: (907) 580-6413

Department of Corrections On Call: (844) 751-4588

This guideline is designed for the general use of most patients but may need to be adapted to meet the special needs of a specific patient as determined by the medical practitioner. Approved by Clinical Guideline Committee 12/12/24. If comments about this guideline, please contact clinical\_guidelines@ykhc.org.